

Benilde-St. Margaret's

Laptop Financial Obligation Agreement (damage, loss, theft, or vandalism)

Warranty Coverage: The student laptops are covered for parts and labor for any defect in materials or workmanship.

Non-warranty Coverage: The student laptops are NOT covered for damage caused by accident, negligence, or misuse. Examples of typical issues that would NOT be covered are: missing keyboard keys, cracked case or screen, broken trackpad, broken hinge, liquid damage, and physically damaged power adapter. Our authorized Apple service provider makes the final determination on whether the damage is “customer responsibility” or “ordinary wear and tear.” See table below for your two choices for how to cover Non-warranty repairs.

Loss or Theft: If a laptop is lost or stolen, report the loss to the BSM Technology Help Desk (Room 123) and file a report with the police in the community in which the loss occurred. See table below for your responsibility.

CHOICE 1	CHOICE 2																
<p>Purchase BSM coverage</p> <p>For \$70 per year, laptops will be covered for non-warranty repairs. This would include issues such as broken screens, liquid spills, damaged power adapters, broken keys, broken hinges, and other damages that are not considered defects in materials or workmanship.</p> <p>Maximum repair payout of \$825 per year</p>	<p>“Pay as you go”</p> <p>Families can choose to forgo the BSM coverage and pay actual costs when there is a non-warranty repair needed (see examples below – prices listed are approximate – your actual costs may vary depending on the damage to the laptop).</p>																
<p>Warranty issues: Family responsibility = \$0</p> <p>Laptops are covered for all parts and labor for defects in materials or workmanship. Apple makes the final determination on whether the damage is considered a warranty or non-warranty issue.</p>	<p>Warranty issues: Family responsibility = \$0</p> <p>Laptops are covered for all parts and labor for defects in materials or workmanship. Apple makes the final determination on whether the damage is considered a warranty or non-warranty issue.</p>																
<p>Non – warranty repair - \$0</p> <p>All repairs covered by the BSM coverage.</p> <p>Up to \$825 for the year.</p> <p>Any repairs that exceed \$825 for the year are the family’s responsibility.</p>	<p>Non – warranty repair</p> <p>Actual costs will be charged.</p> <p>Costs may vary depending on damage.</p> <p>Sample costs are approximate as noted below.</p> <table style="margin-left: auto; margin-right: auto;"> <tr> <td>Liquid Spill</td> <td style="text-align: right;">\$825</td> </tr> <tr> <td>Broken Screen</td> <td style="text-align: right;">\$500</td> </tr> <tr> <td>Damaged power adapter</td> <td style="text-align: right;">\$79</td> </tr> <tr> <td>Maximum cost per incident</td> <td style="text-align: right;">\$825</td> </tr> </table>	Liquid Spill	\$825	Broken Screen	\$500	Damaged power adapter	\$79	Maximum cost per incident	\$825								
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End of Year Laptop Collection: Laptops, bags, and power adaptors are collected at the end of each school year to perform routine maintenance and upgrades.

Withdrawn students: Students who graduate or who are no longer enrolled must return their laptop, power adapter and bag promptly. Items not returned will be billed to the student’s account.